User Maintenance Manual

For more information and detailed appliance instruction manuals, visit www.foodtrailerking.com.au/yourtrailer

Phone: 1300 247 066

All Warranty Claims must be submitted at www.aftersalescare.com.au

(a) Please provide a detailed explanation of the Warranty issue
(b) Please provide photos or videos to assist in your Warranty issue diagnosis

This User Manual/Maintenance Manual is to be read in conjunction with Food Trailer King Warranty Terms and Conditions.

Thank you for choosing Food Trailer King. Please understand your trailer is a piece of commercial equipment, so the better you maintain it, the better it will serve you in the long run. The following is a list of care and maintenance instructions that will keep your trailer looking and performing at its best.

Your trailer has strict warranty conditions which must be observed and adhered to. The breaching of any of these conditions can nullify warranty on appliances and trailer.

GENERAL TIPS

1. The trailer is best kept out of the weather in garage or carport. If trailer is stored in the open please consider a trailer cover as added protection. If parked outside do not park under trees where leaf litter can build up over the trailer.
2. Do not take your trailer over unsealed roads. The buildup of dust is unhygienic, and the bumps and vibrations can cause problems to trailer and its appliances.
3. Never stand or sit on the mud guards over your wheel (mid and large models only).
4. Only use approved food grade stainless-steel oils on stainless steel surfaces – general purpose cleaners are not recommended as they cause reactions with the steel surface.
5. Always clean your trailer after use. The buildup of oils or food scraps is unhygienic, unsafe and can place undue wear and tear on the trailer.
6. Never use caustic cleaning products or abrasive cleaning tools on your stainless-steel surfaces. Always use good quality food grade stainless steel oil on your benchtops and splash backs to keep them in good condition.

TURNING ON YOUR FOOD TRAILER

1. Fill the portable water tank at the front underside of trailer by connecting a water hose to the garden hose clip. (Make sure the tap behind the clip is turned on it should be pointing down the hose)
2. Turn hose on and you will hear tank filling up – when it is full, excess water will be released out the top of the tank through the breather spout. Turn the hose off.
3. Attach 15amp extension power leads to the inputs at the back of trailer
4. Make sure your trailer is powered up by turning on the light switch on the left side of door.
5. Open under sink area and make sure pump is plugged in.
6. Open a tap above sink and the water pump should start – air may be pushed through the tap for the first 30 seconds while the water system primes and then then water will begin flowing from tap. Turn tap off.
7. Turn the Hot Water Service on at power point. Check that the hot water service is turned on at the thermostat and the red light is on – adjust the setting to about halfway – this will mean hot water will be about 60 degrees.
8. Your Trailer is now ready for business.

KEYS/LOCKS/DOORS

1. You will be provided with 3 sets of keys for your door.
2. Your windows lock internally
3. Please ensure all doors, windows and appliances are secured prior to travelling
4. Always use the handles provided on window shutters to open and close the side shutters. Never pull or handle the gas struts that are located on the side of the shutters.
5. Do not hang any items of weight from the window shutter as this will decrease the lifespan of the gas struts.
6. Always latch the door open if leaving the door open – and always check that the door is latched before trying to close as attempting to close the door while it is latched will result in loosening the latching mechanism.

□ *Check – doors, windows and appliances are secured prior to travelling*

HOW TO CONNECT YOUR FOOD TRAILER TO YOUR VEHICLE

You are responsible for hooking up your trailer to your vehicle securely. The Jockey Wheel and Trailer Stands are not covered by the Warranty. If you knock or damage your Jockey Wheel or Trailer Stands, you are responsible for their replacement and re-fitting. Please ensure the jockey wheel and all trailer stands are secured in the horizontal position, before you travel.

1. Manoeuvre tow vehicle as close as possible to directly underneath the coupling of the trailer.
2. You can use the jockey wheel to adjust height and position of the trailer. Remember if you need to move the trailer you will need to release the handbrake.
3. Wind down the jockey wheel until it fully engages over your tow ball and the weight of the trailer is then taken by the tow vehicle – continue to wind the jockey wheel up until it leaves the ground. Pull the jockey wheel handle out and twist the jockey wheel upwards until it is horizontal with the tow bar – you will hear it click into position and the jockey wheel is now stowed away safely.
4. Make sure the coupling locking tab/latch is fixed into position.
5. Attach safety chains to tow vehicle using D-shackles provided
6. Attach 7 pin electrical plug to tow vehicle.
7. Release handbrake of trailer
8. Make sure all drop down legs are secured up to the trailer.
9. Make sure all moveable items inside trailer are secured safely for transit
10. Make sure all window shutters and doors are locked for transit.
11. Check that all lights are working from car to trailer.
12. You are ready for transit

Reverse the process from step 6 to 1 to uncouple the trailer.

Remember:

- Release the handbrake on your trailer before driving.
- Lift up the Jockey Wheel (and stands) and ensure they are locked into the horizontal position
- Test the lights to ensure the connection is secure
- Check the connection to the tow ball to ensure the connection is secure

□ *Check trailer connection (tow hitch to lead vehicle – and drawbar bolts) every trip*

□ *Check lighting – indicators/stop/tail/clearance every trip*

For further instructions on connecting your trailer, see video at www.foodtrailerking.com.au/yourtrailer

WHEELS/BRAKES AND SUSPENSION:

- □ *Check wheel nuts, nuts, locks, latches, bolts on all moving parts prior to every trip.*
- □ *Check tyres for tread and tyre pressure prior to every trip*
- □ *Check wheel bearings every 6 months – by a Qualified Mechanic*
- □ *Check suspension every 6 months – by a Qualified Mechanic*
- □ *Check brakes every 6 months – by a Qualified Mechanic*

SILICONE:

Silicone is a wear & tear item. Direct constant sunlight can cause the silicone in the seals of the roof and windows/doors to degrade. You have a commercial piece of equipment, so from time to time you will need to re-silicone the trailer. Re-siliconing of the trailer can be carried out by a local handyman, Caravan Repair Centre, or even yourself, if you are handy. The customer is responsible for checking the silicone every 3 months; and storing their trailer appropriately.

- □ *Check silicone seals of the roof and windows/doors every 3 months*

APPLIANCES:

1. All appliances come with instruction manuals from their Manufacturer. Please check your appliances before each use, and service as per the Manufacturers recommendations.
2. Ensure they are checked by a Qualified Electrician every 3 months or Gasfitter every 6 months, and all coffee machines are to be serviced by a technician every 3 months.
3. Always clean your appliances after use. The build up of oils or food scraps is unhygienic unsafe, and can place undue wear and tear on the trailer.
4. Clean all appliances after service each day
5. Empty fridge/freezers and clean fridges at the end of each day
6. Clean Air Conditioner filter and Rangehood filter at least weekly
7. Roof hatch needs to be cleaned weekly

Failure to keep your appliances clean can result in the voiding the warranty on that item.

□ *Check appliances before each use*

□ *Clean all appliances after service each day*

□ *Test & Tag by Qualified Electrician every 3 months*

FRIDGE: The fridge power points are located in the first cupboard nearest to the fridge. The fridge temperature settings: 1 is hottest – 7 is coldest. Ensure the back and sides of the fridge are not pressed hard against the walls to ensure adequate ventilation.

GAS SERVICING:

We highly recommend all gas equipment be serviced every 6 months by a licensed gas fitter, and always kept clean and free of grease, excess oil and food debris.

Your qualified gas fitter should service ALL gas appliances in the trailer, as well as check and service all gas connections.

Please note any movement of any gas appliances from their original position in the trailer or truck will become the responsibility of the qualified gasfitter you choose to undertake this work. ALL work and appliances will then need to be recertified.
We will require a gas certificate and photos of the new compliance plate and dated invoice for our records.

Coffee Machine Servicing:

If you have a coffee machine in your trailer or truck, you will be required to have a service technician perform a complete service every 3 months. As with your other services, proof of service uploaded to Basecamp with the date clearly visible is required to maintain your warranty. Failure to provide proof of service will terminate your warranty.

ELECTRICAL SERVICING:

Your electrical appliances and electrical work within the trailer requires servicing every 3 months by a licensed electrician.

For each electrical service you will be required to upload the invoice with the date to Basecamp to confirm that all electrical has been tested and tagged by a qualified electrician. Failure to do this will terminate your warranty effective immediately.

Please Note: Failure to complete and verify your required services will result in termination of warranty. It is imperative for equipment longevity and your personal safety that maintenance guidelines are followed, on time, as per the manual.

MECHANICAL SERVICING:

You will be required to have a qualified mechanic check your wheel bearings, suspension and brakes every 6 months. As with your other services, proof of service uploaded to Basecamp with the date clearly visible is required to maintain your warranty. Failure to provide proof of service will terminate your warranty.

WATER TANKS:

Your trailer is fitted with fresh and grey water tanks. Ensure to fill your fresh water tank before turning on your water pump or water heater. Ensure to empty your grey water tank after each day, by attaching a drain hose to the grey water tank valve and turning the valve lever to release the waste water.

WATER PUMP: There is a power point next to where the pump is located – this must be turned on; make sure the freshwater tank is full of water; your tap may produce water while the pump is starting – this is normal and the air clearing from the lines – then you will get a solid flow of water.

Do not run the pump dry and do not run the pump unnecessarily. If you are using a permanent water supply, plug it into the permanent water supply inlet, rather than using the water pump.

WATER HEATER: The water heater power point should be turned on, it is located next to the pump power point. The Water Heater should be set at 3; after 15 minutes – test water temperature and change according to preference.

GREY WATER: Flush the greywater tank regularly by tipping a large bucket of hot water down the sink area with the tank open to flush. You can always add a little bicarb soda and vinegar to help with the cleaning.

FIRE SAFETY:

Please ensure your fire extinguisher and fire blanket is within reach when in use, in case of fire.

- □ *Check every trip for accessibility*
- □ *Every 12 months to ensure they are to Australian Standard and your extinguisher is full*

MAINTENANCE SCHEDULE

Check every trip:

- □ Check wheel nuts, nuts, locks, latches, bolts on all moving parts prior to every trip.
- □ Trailer connection to vehicle is secure, stands and jockey wheel lifted and secured
- □ Lights – indicators/stop/tail/clearance work correctly
- □ Check tyres for tread and tyre pressure prior to every trip
- □ Check the park brake is working
- □ Appliances operating correctly
- □ Doors, windows and appliances are secured prior to travelling
- □ Accessibility to Fire Equipment
- □ Trailer is stored appropriately
- □ Appliances are clean
- □ Rangehood filter is clean
- □ Fridge/Freezer/Grey water tanks are emptied at the end of the day

MAINTENANCE SCHEDULE

Check every week

- □ Clean Air Conditioner Filter
- □ Clean Roof Hatch
- □ Clean Grey Water Tank

Check every 3 months:

- □ Silicone in the seals of the roof and windows/doors
- □ Electrical appliances need to be Tested & Tagged by a Qualified Electrician
- □ Check and adjust handbrake
- □ Coffee machines to be serviced by technician

MAINTENANCE SCHEDULE

Check every 6 months:

- □ Silicone in the seals of the roof and windows/doors
- □ Check wheel bearings every 6 months – by a Qualified Mechanic
- □ Check suspension every 6 months – by a Qualified Mechanic
- □ Check brakes every 6 months – by a Qualified Mechanic
- □ Electrical appliances need to be Tested & Tagged by a Qualified Electrician
- □ Gas appliances and connections should be checked by a Qualified Gas Fitter (Recommended)

MAINTENANCE SCHEDULE

Check every 12 months:

- □ Silicone in the seals of the roof and windows/doors
- □ Check wheel bearings every 6 months – by a Qualified Mechanic
- □ Check suspension every 6 months – by a Qualified Mechanic
- □ Check brakes every 6 months – by a Qualified Mechanic
- □ Fire extinguisher and fire blanket
- □ Electrical appliances need to be Tested & Tagged by a Qualified Electrician
- □ Gas appliances and connections should be checked by a Qualified Gas Fitter (Recommended)

MAINTENANCE REGISTER

Daily Maintenance			
✓	Item	Initial/Stamp	Date
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts prior to every trip.		
	Trailer connection to vehicle is secure, stands and jockey wheel lifted and secured, park brake is working		
	Lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure prior to every trip		
	Doors, windows and appliances are secured prior to travelling		
	Accessibility to Fire Equipment		
	Appliances operating correctly		
	Trailer is stored appropriately		
	Appliances are clean		
	Rangehood filter is clean		
	The trailer is clean		
	Fridge/Freezer has been emptied at the end of the day		

MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
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	Clean Air Conditioner Filter		
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	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

MAINTENANCE REGISTER

3 Month Maintenance			
✓	Item	Initial/Stamp	Date
	Silicone in the seals of the roof and windows/doors		
	Lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure		
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts		
	Electrical appliances checked, Tested & Tagged by a Qualified Electrician		
	Coffee machine to be serviced by technician (if applicable)		
	Service invoices uploaded to Basecamp, clearly showing date works completed		

MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

MAINTENANCE REGISTER

6 Month Maintenance			
✓	Item	Initial/Stamp	Date
	Silicone in the seals of the roof and windows/doors		
	Lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure		
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts		
	Electrical appliances checked, Tested & Tagged by a Qualified Electrician		
	Gas appliances and connections checked by a Qualified Gas Fitter (Recommended)		
	Wheel bearings, suspension and brakes checked by Qualified Mechanic		
	Coffee machine to be serviced by technician (if applicable)		
	Service invoices uploaded to Basecamp, clearly showing date works completed		

MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
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	Clean Grey Water Tanks		

MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
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Weekly Maintenance			
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	Clean Air Conditioner Filter		
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	Clean Grey Water Tanks		

Weekly Maintenance			
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	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

MAINTENANCE REGISTER

Weekly Maintenance			
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	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
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	Clean Air Conditioner Filter		
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Weekly Maintenance			
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	Clean Air Conditioner Filter		
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MAINTENANCE REGISTER

Weekly Maintenance			
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	Clean Grey Water Tanks		

Weekly Maintenance			
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	Clean Air Conditioner Filter		
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	Clean Grey Water Tanks		

Weekly Maintenance			
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	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

MAINTENANCE REGISTER

9 Month Maintenance			
✓	Item	Initial/Stamp	Date
	Silicone in the seals of the roof and windows/doors		
	Lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure		
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts		
	Electrical appliances checked, Tested & Tagged by a Qualified Electrician		
	Coffee machine to be serviced by technician (if applicable)		
	Service invoices uploaded to Basecamp, clearly showing date works completed		

MAINTENANCE REGISTER

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

Weekly Maintenance			
✓	Item	Initial/Stamp	Date
	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

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MAINTENANCE REGISTER

Weekly Maintenance			
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MAINTENANCE REGISTER

Weekly Maintenance			
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Weekly Maintenance			
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	Clean Air Conditioner Filter		
	Clean Roof Hatch		
	Clean Grey Water Tanks		

MAINTENANCE REGISTER

12 Month Maintenance			
✓	Item	Initial/Stamp	Date
	Silicone in the seals of the roof and windows/doors		
	Lights – indicators/stop/tail/clearance work correctly		
	Check tyres for tread and tyre pressure		
	Check wheel nuts, nuts, locks, latches, bolts on all moving parts		
	Fire extinguisher and fire blanket		
	Electrical appliances checked, Tested & Tagged by a Qualified Electrician		
	Gas appliances and connections checked and certified by a Qualified Gas Fitter		
	Wheel bearings, suspension and brakes checked by Qualified Mechanic		
	Coffee machine to be serviced by technician (if applicable)		
	Service invoices uploaded to Basecamp, clearly showing date works completed		